

# Privacy Policy



## 1. Introduction

This document (“Privacy Commitment”) outlines how Luminus manages, utilizes, and safeguards the personal details of the users who interact with or use our services on our platform, including, but not limited to, <https://luminus-ai.com> (jointly, the “Platform”). You agree that this privacy commitment does not apply to any third-party platforms, systems, or applications, even if they can be displayed, reached, or seen to interact with our website. By using our services available via our platform, <https://luminus.com>, you willingly consent to the management, utilization, and sharing of personal details as elaborated below.

## 2. Acceptance of Terms

By accessing or using [luminus-ai.com](https://luminus-ai.com), you acknowledge that you have read, understood, and agreed to abide by this privacy policy. The privacy policy may be changed at any later time, and you will be informed in a newsletter of any changes. By continuing to use the website (<https://luminus-ai.com>) after the updates, you inherently agree to the modifications to this privacy policy.

## 3. Information We Collect

- a. Financial Data: In the course of using our services, you may provide financial information, such as cryptocurrency wallet addresses, bank account information, and transaction history;
- b. Technical Data: We may collect technical information about your device, including IP address, browser type, operating system, and usage data.
- c. Cookies Data: We may use cookies and similar technologies to collect technical and marketing information to enhance and personalize your user experience. For more information about this, please refer to our Cookies Policy.
- d. Engagement Data: This can encompass, but is not limited to, data such as your equipment's Internet address (IP address), browser specifics, browser version, pages of our offerings that you interact with, timestamps of your visits, the duration spent on those pages, and other diagnostic data. For those accessing our services via a mobile device, data like device type, unique device ID, IP address, mobile OS, browser type, and other such data may be gathered.
- e. Communication Data: We may collect information related to your communication with us, including customer support inquiries, feedback, and chat messages;
- f. Personal Data: In certain circumstances during your engagement with our services, we might need to collect some personal details about you.

## 4. Gathering and Employing Your Personal Details

When you get in contact with us, we might request that you share specific identifiable details that can be used to recognize you. Identifiable details can include: full name, email address, and engagement data, which is gathered automatically during the use of the services. Unless specified above, these types of information are not collected by default for all users; instead, we employ them in the event that you try to contact us in regards to requesting support for any arising situations with your wallet, purchase, post-presale claiming of tokens, or staking.

## 5. How We Use Your Information

We may retain the details gathered in alignment with this privacy commitment for the duration of your engagement with our services or as required to provide our services, address disputes, establish legal defenses, conduct audits, pursue legitimate business objectives, and adhere to legal mandates. The purposes for which we collect and retain data include, but are not limited to:

- a. Providing Services: To provide, maintain, and improve our cryptocurrency mining and trading services;
- b. Communication: To respond to your inquiries, provide customer support, and send important updates and notifications related to our services;
- c. Analytics: To analyze and monitor user behavior, preferences, and trends to enhance our website and services via platforms such as GA (Google Analytics) and AWS (Amazon Web Services);
- d. Legal Compliance: To comply with applicable laws, regulations, and legal processes, including anti-money laundering (AML);
- e. User Authentication: To verify your identity and protect against fraud, unauthorized access, and security breaches. This only applies to certain circumstances mentioned above, and only if you get in contact with us first.

## 6. Transfer of Your Personal Information

Your information, including personal information, is processed at Luminus's operating offices and in any other places where the parties involved in the processing are located. We are not going to sell your personal information to third parties. However, in special circumstances, this information might be transferred outside of Luminus servers or outside of the jurisdiction Luminus is registered in, as outlined in the next section. In the event we are transferring your data to a third party, we will employ security measures to ensure the confidentiality of your data. Your consent to this privacy policy, followed by Your submission of such information represents your agreement to the aforementioned.

## 7. Disclosure of Your Personal Information

Your personal information might be shared with or transferred to third parties for the purposes below.

- a. Business Transactions: If Luminus Company is involved in a merger, acquisition, or asset sale, your personal information may be transferred to the company involved in these processes;
- b. Law Enforcement: Under certain circumstances, Luminus Company may be required to disclose your personal information if required to do so by codified law or in response to valid requests by public authorities (e.g., a court or a government agency);
- c. Other Legal Requirements: Luminus Company may disclose your personal information in the good faith belief that such action is necessary to: comply with a legal obligation; protect and defend the rights or property of the company; prevent or investigate possible wrongdoing in connection with the service; protect the personal safety of users of the service or the public; and protect itself against legal liability.

## 8. Data Security

We employ industry-standard security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no data transmission over the internet or storage method is completely secure, so we cannot guarantee absolute security.

## 9. Your Choices

You have the right to access, update, or delete your personal information held by us. You may also choose to limit the information you provide to us, but this may affect your ability to use certain features of our services. If you have any questions about the data we collect and store about you, or if you want to request that your information be deleted, you can contact us at [support@luminus-ai.com](mailto:support@luminus-ai.com).

## **10. Children's Information**

The services are not directed to or intended for children under the age of 18, and we do not knowingly collect personal information from children. If you are a parent or guardian and believe your child has interacted with our services, thus enabling us to collect information about them, please get in contact with us.

If we become aware that a child has provided us with personal information in violation of applicable law, we will delete any personal information we have collected.

## **11. Links to third-party websites**

Our service may contain links to other websites that are not operated by us. It is your responsibility to inform us about the privacy policy and terms of use of the third-party provider before accessing the services displayed on our website. If you click on their websites, it is implied that you agree to be bound by their terms and policies. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

## **12. Changes to this Privacy Policy**

We may update this privacy policy periodically to reflect changes in our practices or legal requirements. The privacy policy may be changed at any later time, and you will be informed in a newsletter of any changes. By continuing to use our website after that date, you agree with the latest changes made to this privacy policy.

## **13. Contact Us**

If you have any questions, concerns, or requests related to this Privacy Policy or your personal data, please contact us at [support@luminus-ai.com](mailto:support@luminus-ai.com)